

The Asante Centre – Complaint Form

The Asante Centre Complaint Form

This form can be used to submit a written complaint. When a verbal complaint is received it should be documented on this form by the employee receiving the verbal complaint.

Details of Complaint: (include all relevant names, events, and dates)

What would help to resolve the situation?

Would the complainant like to be contacted? YES NO

If yes, please add contact details (phone number or email) here:

Name of person receiving the complaint:

Date received:

To be completed by the program supervisor:

Action Taken:

Supervisor Signature

Date